Office des transports du Canada



Canadian Transportation Agency

August 28, 2015

Case No. 15-03912

BY E-MAIL: avia@sympatico.ca

SkyGreece Airlines S.A. c/o Richard Look BY EMAIL: ukacs@AirPassengerRights.ca

Dr. Gábor Lukács

Dear Sirs:

Re: Request by Dr. Gábor Lukács for an expedited process to apply to his application, Lukács v. SkyGreece Airlines, dated August 28, 2015.

Relief Sought

Pursuant to subsection 29(1) of the *Canadian Transportation Agency Rules (Dispute Proceedings and Certain Rules Applicable to All Proceedings)*, SOR/2014-10 (Dispute Adjudication Rules), Dr. Lukács has requested that an expedited process be applied to his application.

Summary of the Application

Dr. Lukács alleges that, on August 27, 2015, SkyGreece Airlines S.A. (SkyGreece) announced that it would temporarily cease all operations, and as a result, several hundred passengers have been stranded.

Furthermore, he alleges that SkyGreece is refusing to apply its tariff.

He requests that the Agency order SkyGreece to offer those passengers transportation on the flights of other airlines and to provide security for anticipated passenger claims.

Analysis

Subsection 28(4) of the Dispute Adjudication Rules provides SkyGreece with one business day to respond to Dr. Lukács's request for an expedited process.

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Ottawa (Ontario) K1A 0N9 www.otc.gc.ca Ottawa Ontario K1A 0N9 www.cta.gc.ca Normally, if an expedited process were granted, then pursuant to paragraph 25(2)(a) of the Dispute Adjudication Rules, SkyGreece would have five business days after the date of the notice indicating that the application has been accepted to file its answer.

Given the urgency of this matter, and to facilitate its expeditious determination and in the interests of justice, the Agency, pursuant to section 6 of the Dispute Adjudication Rules, varies section 25.

Order

SkyGreece has until 5 p.m. Gatineau time on Monday, August 31, 2015 to file a response to Dr. Lukács's request for an expedited process.

If granted, the expedited process will require SkyGreece to file its answer (if any) by 5 p.m. Gatineau time on Wednesday, September 2, 2015; and Dr. Lukács to file his reply (if any) by 5 p.m. Gatineau time on Thursday, September 3, 2015.

If SkyGreece does not intend to file a response to Dr. Lukács's request for an expedited process, it must notify the Agency as soon as possible.

Further, if the Agency does not receive a response from SkyGreece it will proceed with the expedited process.

Any questions or other correspondence in regards to this matter should refer to Case No. 15-03912 and be filed through the Agency's Secretariat e-mail address: <u>secretariat@otc-cta.gc.ca</u>

BY THE AGENCY:

(signed)

(signed)

Raymon J. Kaduck Member Stephen Campbell Member

cc: SkyGreece Airlines S.A. info@skygreece.com

Documents must be sent to the Secretary of the Canadian Transportation Agency.

By e-mail secretariat@otc-cta.gc.ca

<u>By fax</u> 819-953-5253

By courier or hand delivery

Secretary Canadian Transportation Agency 15 Eddy Street 17th Floor, Mailroom Gatineau, Quebec Canada J8X 4B3

Due to the time limits involved and the widespread availability of technology, filings by ordinary mail will no longer be accepted by the Agency unless, in exceptional circumstances, a person has requested and received approval from the Agency to use ordinary mail. In those instances, extended time limits will be established for the exchange of pleadings and the processing of the case will take longer.