



April 10, 2015

Mr. Gabor Lukacs

Halifax, NS, Canada

Dear Mr. Lukacs,

On behalf of WestJet, I would like to apologize for the delay of your baggage following your travel from Halifax to Budapest on April 28, 2014.

We have enclosed a cheque in the amount of \$25.70.

Sincerely,

A handwritten signature in cursive script that reads "S. Felker".

Susie Felker  
Central Baggage Services  
WestJet